

## Schedule of Fees

Collection Item	\$ 20.00 + Additional Fees
Legal Processing	\$ 100.00 + Additional Fees
Paid Item Fee*	\$ 30.00
Returned Item Fee*	\$ 30.00
Research	\$ 25.00 (minimum) + copies per hour
Stop Payment	\$ 27.00

\*The fee applies to overdrafts created by check, transfer or other electronic means as applicable.

### COMPLAINT PROCEDURE

If you have a dispute with your financial institution or credit union regarding your account, you may contact the financial institution or credit union and attempt to resolve the problem directly. If the financial institution or credit union fails to resolve the problem, communicate the problem and the resolution you are seeking to:

Maine Bureau of Financial Institutions  
36 State House Station  
Augusta, Maine 04333-0036

To file a complaint electronically, you may contact the Maine Bureau of Financial Institutions at the following Internet address:

<http://www.maine.gov/pfr/financialinstitutions/complaint.htm>

When your complaint involves a federally chartered financial institution or credit union, the Maine Bureau of Financial Institutions will refer it to the appropriate federal supervisory agency.